Contact Information

We will support you

If you live in the Eastern Metropolitan Region of Melbourne, contact **EDVOS** for more information about how we can support you:

Phone 03 9259 4200 03 9259 4299 Fax

edvos@edvos.org.au **Email** Website www.edvos.org.au **Hours** 9am-8pm Weekdays 9am-5pm Saturdays



In an **EMERGENCY** or after hours:

- If you are in immediate danger, call 000 and ask for the police
- Contact Safe Steps 24 hours per day on 1800 015 188
- Tell someone you trust family, friends, neighbours or your doctor

We are experienced in supporting people from diverse cultural backgrounds and can offer a free interpreter service.

- You are not alone
- √ Help is available
- Someone else's choice to use violence is NEVER your fault
- It is your fundamental right to live free from violence





EDVOS acknowledges the Traditional Custodians of this land and we pay our respect to Elders past, present and emerging.



EDVOS celebrates diversity.

EDVOS respect the many women, gender diverse people, children and their pets and animals who respond to acts of violence in their lives.

EDVOS is a child-focused and child safe organisation.

EDVOS is a not-for-profit organisation, primarily funded by the State Government of Victoria.

EDVOS also receives grants and donations from other sources.







Eastern Domestic Violence Service

How we can help



About Us

EDVOS is the specialist family violence service for the eastern areas of Melbourne.

EDVOS supports women, children and their pets and animals who are responding to family violence.

At EDVOS, the safety of women and children is the key priority. We support women to make informed choices through provision of programs and services that are tailored to the needs of each individual.

Our highly trained staff have expertise and specialist knowledge to support the needs of those responding to family violence. We provide a range of services to those living within Boroondara, Manningham, Whitehorse, Knox, Monash, Maroondah and Yarra Ranges.

Our vision is to live in a community free from violence, where everyone feels safe.

It is natural that all families will have disagreements, but family violence is different. It is generally a set or pattern of behaviours in which someone seeks power and control over you, causing you to feel threatened, worthless or frightened.

Is this person:

- Making you feel scared or afraid?
- Yelling at you/saying hurtful things to you?
- Putting you down?
- Hitting, punching or pushing you?
- Stopping you from seeing family or friends?
- Not giving you something you need like medication or food?
- Controlling your money against your will?
- Threatening to take or harm your children?
- Harming or threatening to harm your pets?
- Forcing you to do things you don't want to do? (including sexual acts)

Our highly trained staff will support you to make informed choices about your future and understand that you may need assistance from different services and programs. You can be confident that we will listen to you, believe you and provide information and support for your specific needs.

We offer assistance with:

- Safety planning
- Supporting your children
- Intervention orders
- Case management
- Animal/pet safety programs
- Counselling
- Financial assistance
- Housing assistance
- Men's intake and referrals
- Court support