





Contact Information

If you live in the Eastern Metropolitan Region of Melbourne, contact **EDVOS** for more information about how we can support you:

Phone: (03) 9259 4200
Fax: (03) 9259 4299
Email: edvos@edvos.org.au
Website: edvos.org.au
Hours: 9am-8pm Weekdays
9am-5pm Saturdays



We will support you

-  You are not alone
-  Help is available
-  Someone else's choice to use violence is **NEVER** your fault
-  It's your fundamental right to live free from violence



Supporting women from the Lesbian Gay Bisexual Trans Intersex Communities

In an **EMERGENCY** or after hours:

- Call **000** and ask for **Police** if in immediate danger
- Call **Safe Steps Family Violence Response Centre** on **1800 015 188** for state-wide family violence crisis accommodation support, available 24hrs/7 days
- Call **1800 RESPECT** on **1800 737 732** for family violence and sexual assault over the phone counselling, available 24hrs/7days
- Call **w/respect** on **1800 542 847**, specialist LGBTIQ+ family violence service, webpage: withrespect.org.au
- Tell someone you trust - family, friends, neighbours or your doctor

We are experienced in supporting people from diverse cultural backgrounds and can offer a free interpreter service.



EDVOS acknowledges the Traditional Custodians of this land and recognise their continuing connection to land, water and community. EDVOS pay respect to Elders past, present and emerging.



EDVOS acknowledges people from the lesbian, gay, bisexual, trans and intersex (LGBTI) communities, their children, pets and other animals, who are responding to family violence in the community.

EDVOS respects all people who are responding to family violence, regardless of ethnicity, race, religion, sexual orientation, gender identity, age and ability.

EDVOS is a child-focused and child safe organisation.



EDVOS acknowledges funding from the Victorian Government.

 (03) 9259 4200
 edvos@edvos.org.au
 edvos.org.au  [@edvosFV](https://www.facebook.com/edvosFV)



About Us

EDVOS is the specialist family violence service for the eastern areas of Melbourne.

EDVOS supports women, including women from the lesbian, gay, bisexual, trans and intersex (LGBTI) communities, children, pets and other animals, who are responding to any form of family violence.

We're committed to assisting all people, regardless of ethnicity, race, religion, sexual orientation, gender identity, age and ability within our community and can also provide access to other family violence services that are most suitable to the individual's unique needs and goals.

What is family violence?

It is natural that all families will have disagreements, but family violence is different. It is generally a set or pattern of behaviours in which someone seeks power and control over you, causing you to feel threatened, worthless or frightened.

We acknowledge that family violence can take many forms such as intimate partner violence, child abuse, elder abuse, carer abuse, parental abuse and sibling abuse.

Is this person:

- ✧ Making you feel scared or afraid?
- ✧ Yelling at you/saying hurtful things to you?
- ✧ Threatening to disclose your sexual orientation or gender identity?
- ✧ Hitting, punching or pushing you?
- ✧ Stopping you from seeing family or friends?
- ✧ Not giving you something you need like medication or food?
- ✧ Controlling your money against your will?
- ✧ Threatening to take or harm your children or pets?
- ✧ Forcing you to do things you don't want to do? (Including sexual acts)

How EDVOS can help

Our highly trained staff will support you to make informed choices about your future and understand that you may need assistance from different services and programs. We will listen to you, believe you, provide information and support with a focus on supporting your safety, individual needs and goals.

We offer assistance with:

- ✧ Safety planning
- ✧ Supporting your children
- ✧ Intervention orders
- ✧ Victorian legal aid
- ✧ Court support
- ✧ Case management
- ✧ Animal/pet safety programs
- ✧ Counselling services
- ✧ Financial assistance
- ✧ Housing assistance
- ✧ Community education
- ✧ Family violence information
- ✧ Links to a strong network of referral pathways to other services

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